

Greetings!

Welcome to ASTD 2008 TechKnowledge Conference & Exposition **Test Drive Three Leading Virtual Classroom (or Synchronous Learning Systems – SLS) Technologies**. Thanks for joining.

I'll be leading the session and taking you through 3 software applications on your PCs. Curt will provide support at your workstations and direct questions as needed. As much as you can, use your online tools to type in Chat and respond to Polls.

Use the Features Grid handout to track which tools you see today that you like best and what you need to research further.

Here's what I have planned

- The basic functions of synchronous tools by examining Cisco/ WebEx Training Center, Adobe Acrobat Connect Professional and Citrix GoTo Webinar. We'll discuss some other products, too.
- What training content looks like online—from both the learner and trainer perspectives
- Ways to engage and gather feedback from participants using online functions
- Steps you can take to prepare presenters and learners for online sessions
- Typical technical *issues*, what causes them and how to avoid them and/or recover from them quickly
- Key considerations when selecting your virtual classroom tools

Here are the links you'll need to use to login to the 3 software tools DURING the session. You can login to WebEx now. Please don't log in to the others until I instruct you to do so.

1. Login to WebEx Training Center session
http://demo.webex.com/meet/karen_hyder90 Password: astd08 (all lowercase)

2. Register for GoTo Webinar session. Login to the session when prompted.
<https://www1.gotomeeting.com/register/295956238>

3. Login to Acrobat Connect Professional session
<http://elearningguild.acrobat.com/r95309809/>
When prompted, Enter as Guest, Type your Name and press Enter

Later: Login to our online follow up session In Connect Thursday, March 13th at 11 PT/ 2 ET.
Please register on the clipboard or by emailing KHyder@eLearningGuild.com

I'll also post PPTs handouts and materials on the ASTD site

Let us know what questions you have. Have a great session!

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Learning & Development Collaborator
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P.S. Here are some links for you to use to further research online software tools. Enjoy!

Learn more about Cisco/WebEx

WebEx System requirements

<http://support.webex.com/support/system-requirements.html>

WebEx training

<http://university.webex.com/training/student/index.jsp>

WebEx Help

<http://howdoi.webex.com> >>>

Dynametric Phone to PC audio device

http://www.dynametric.com/webex_purchasing.html

WebEx Free trial

<http://www.webex.com/go/choosetrial>

Learn more about Adobe Acrobat Connect Professional

Adobe Acrobat Connect Professional marketing

<http://www.adobe.com/products/acrobatconnectpro/>

Install Shockwave player 9 (Flash player)

<http://www.adobe.com/shockwave/download/download.cgi>

Adobe Acrobat Connect Professional system requirements

<http://www.adobe.com/products/acrobatconnectpro/productinfo/systemregs> >>>

Adobe Acrobat Connect Professional datasheet

<http://www.adobe.com/products/acrobatconnectpro/productinfo/datasheet> >>>

Adobe Acrobat Connect Free trial

<https://onlineservices.adobe.com/account/?prod=Adobe-com>

Learn more about Citrix/ GoTo Webinar

GoTo Webinar Marketing

https://www1.gotowebinar.com/en_US/webinar/entry/entry.tmpl

GoToWebinar Free 30-day Trial account

https://www1.gotowebinar.com/en_US/webinar/register/register.tmpl?RP=wt_ccTrialHH_v10

GoTo Webinar Online Help

https://www1.gotomeeting.com/default/help/g2w/g2w_user_help.htm

GoTo Webinar Organizer Quick Start

https://www1.gotomeeting.com/default/help/g2w/pdf/GoToWebinar_Organizer_Quick_Start_Guide.pdf

GoTo Webinar Mac User Quick Reference Guide

https://www1.gotomeeting.com/default/help/g2w/pdf/GoToWebinar_Attendee_QuickRef_Guide_Mac.pdf

GoTo Webinar PC User Quick Reference Guide

https://www1.gotomeeting.com/default/help/g2w/pdf/GoToWebinar_Attendee_QuickRef_Guide.pdf

Download **Free** eBook *The eLearning Guild's Handbook on Synchronous-Learning*

<http://www.elearningguild.com/pbuild/linkbuilder.cfm?selection=doc.1328n=doc.1328> ??

Features GRID

ASTD TH 211TI Test Drive Three Leading Virtual Classroom Technologies

Please rate items according to your preferences and needs

Features	WebEx TC	GoTo Webinar	Acrobat Connect Pro	Comments
Interface design				
Chat				
Polls				
Feedback tools				
Audio				
App sharing				
Supported file types				
Interactivity				
Bandwidth management				
Pre-event installation				
Recording				
Supported OSs				
Other				